

Terms and Conditions of Sale

TERMS:

Net 30 days

3% per month will be charged on accounts 30 days from the date of invoice.

All orders are on Ralston terms, not customer terms; no matter what is on the customer purchase order.

PRICES:

- The prices shown in this Price List are LIST prices in effect at the time of issue.
- List prices are not offered as a quotation and are subject to change without notice.

LOST OR DAMAGED IN CONTRACTED TRANSIT:

We do not hold ourselves responsible for any loss or damage sustained in contracted transit, and claims of such nature should be made directly and promptly against the transportation companies.

We will however, if notified of such claims, gladly lend our assistance to secure adjustment.

MERCHANDISE RETURNS:

The return of thermostats, heaters, fans, lights, door switches, receptacles, and interface ports will not be accepted. All shipments wished to be returned must have the permission of Ralston Metal Products. A restocking charge will be applicable to all goods accepted.

We stand ready at all times to rectify any mistake made by ourselves without cost to our customers, but will not under any circumstances receive goods returned without our authorization.

CANCELLED ORDERS:

Custom made goods and special orders cannot be cancelled without our consent.

A delivery charge will be issued if order is already in transit.

DELIVERIES:

Though we strive for excellence in on time delivery of our products, circumstances that are beyond our control prevent us from guaranteeing delivery dates. Posted weights and dimensions may be changed at any time; and are not guaranteed.

Ralston assumes that the destination has appropriate equipment to unload the delivery carrier. No extra charges are to be incurred by Ralston Metal Products.

Within Local Area:

- ALL SHIPMENTS DELIVERED VIA OUR TRUCK, PREPAID. MINIMUM ORDERS - \$150.00
- ALL ORDERS RECEIVED BY NOON - SHIPPED NEXT SCHEDULED AREA DELIVERY.
- ALL CUSTOMERS ARE WELCOME TO PICK-UP ORDERS FROM OUR WAREHOUSE. (NO MINIMUM ORDER REQUIRED)

Outside Local Area:

- PLEASE CONTACT US FOR YOUR PREPAID FREIGHT ALLOWANCE.
- ALL ORDERS RECEIVED BY NOON WILL BE SHIPPED SAME DAY.
- CUSTOM ITEMS CANNOT BE COMBINED WITH STANDARD ITEMS TO DETERMINE FREIGHT ALLOWANCES.

WE ALSO ACCEPT
THESE CREDIT CARDS



TO FIND OUT IF YOU ARE IN OUR LOCAL DELIVERY AREA CALL
TOLL FREE: 1-800-265-7611